#### **DATA PROTECTION ADDENDUM**

This Data Protection Addendum ("Addendum") is dated August 22, 2024 and is between School District No. 1 in the City and County of Denver and State of Colorado, d/b/a Denver Public Schools ("District") and Clever Inc.("Contractor"). This Addendum applies to all services provided by Contractor to District through the Contract, as defined herein. This Addendum and the Contract are collectively referred to hereinafter as "Agreement".

This Addendum is hereby incorporated into the Contract previously entered into between Vendor and the District found at https://clever.com/about/terms and entitled Terms of Service (including the Additional Terms for Schools and the Privacy Policy) (the "Terms")To the extent any such addition, deletion or modification results in any conflict or inconsistency between the Contract and this Addendum, this Addendum shall govern and the terms of the Contract that conflict with this Addendum or are inconsistent with this Addendum shall be of no force or effect.

This Addendum remains in effect for as long as the District provides District Data to the Contractor and the Contractor possesses or otherwise controls District Data, as defined herein.

#### 1. **Definitions**

- 1.1. "Act" means the Colorado Student Data Transparency and Security Act, C.R.S. § 22-16-101 et seq., as amended from time to time.
- 1.2. "Biometric Record," as used in the definition of "Personally Identifiable Information," means a record of one or more measurable biological or behavioral characteristics that can be used for automated recognition of an individual. Examples include fingerprints; retina and iris patterns; voiceprints; DNA sequence; facial characteristics; and handwriting.
- 1.3. "Click-Through" means both (1) the act, by clicking or tapping on an electronic online or app button or link for that purpose, of accepting on-line terms and conditions without ink on paper, and (2) the resulting agreement between the Parties.
- 1.4. "Contract" means the District's Software Services Agreement, service order, purchase order, invoice, or any other form of written agreement that (i) causes the District to release District Data to Contractor and (ii) exists now or may in the future exist between the District and Contractor.
- 1.5. "COPPA" means the Children's Online Privacy Protection Act of 1998, 5 U.S.C. 6501 to 6505, together with the Federal Trade Commission's rules and regulations promulgated thereunder.

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- 1.6. "De-identified Data" means District Data from which all Personally Identifiable Information, as defined herein, and attributes about such data, have been permanently and irrevocably removed so that no individual identification can be made.
- 1.7. "Designated Representative" means District or Contractor employees as specified on <u>Schedule 1</u> to whom all notices required in this Addendum will be sent.
  - 1.8. "District Data" means:
  - 1.8.1. PII, Records, and Education Records; and
  - 1.8.2. PII included therein or derived therefrom; and
  - 1.8.3. Health, medical, financial, contract, and employment information about students, employees, and contractors, and their respective families that is protected by various State and federal laws applicable to the Contract or the Addendum or both;
  - 1.8.4. All data and metadata about District Data and PII that the Contractor collects, generates, or infers; and
  - 1.8.5. All data and metadata that students generate or infer by using the Services that collect the data; and
  - 1.8.6. Data and information that the District makes available directly or indirectly to the Contractor; and
  - 1.8.7. Data and information that the District DOES NOT also intentionally make or HAS NOT intentionally made generally available on public websites or publications.
  - 1.8.8. Materials or content that students and other District constituents create through use of the Services and that is delivered in connection with the Contract and includes, without limitation, essays, research reports, portfolios, music, audio files, photographs, videos, and account information.
- 1.9. "Education Record" means Records, files, documents and other materials that: (a) contain information directly related to a student; and (b) are maintained by the District or by a party acting for the District such as Contractor.
- 1.10. "End User" means individuals authorized by the District to access and use the Services as defined herein.
- 1.11. "FERPA" means the Family Educational Rights and Privacy Act, 20 U.S.C. § 1232g and its implementing regulations, 34 C.F.R. Part 99.

- 1.12. "Incident" means a suspected, attempted, or imminent threat of Unauthorized Activity.
- 1.13. "Mine" means the act of searching through, analyzing, accessing, or extracting District Data, metadata, or information that is not necessary to accomplish, for the benefit of the District, the Services, or other purpose(s) of this Addendum.
- 1.14. "Personally Identifiable Information" or "PII" means data, information, and metadata that, alone or in combination, personally identifies an individual student or the student's parent or family, and that is collected, maintained, generated, or inferred by the District, either directly or through the Services, or by Contractor. PII also includes other information that, alone or in combination, is linked or or linkable to a specific student that would allow a reasonable person in the school community, who does not have personal knowledge of the relevant circumstances, to identify the student with reasonable certainty; or information requested by a person who the District reasonably believes knows the identity of the student to whom the education record relates. Personally Identifiable Information includes, but is not limited to: (a) the student's name; (b) the name of the student's parent or other family members; (c) the address or phone number of the student or student's family; (d) personal identifiers such as the student's state-assigned student identifier, social security number, student number or Biometric Record; (e) indirect identifiers such as the student's date of birth, place of birth or mother's maiden name; and (f) demographic attributes, such as race, socioeconomic information, and gender. To the extent it is not already included in the definition hereinabove, PII also includes: (a) "personal information" as defined in the Colorado Open Records Act, C.R.S. 24-72-101 et seq. ("CORA"); (b) Personally Identifiable Information contained in Education Records; (c) "protected health information" as that term is defined in the Health Insurance Portability and Accountability Act, 45 C.F.R. Part 160.103; (d) "nonpublic personal information" as that term is defined in the Gramm-Leach-Bliley Financial Modernization Act of 1999, 15 U.S.C. 6809; (e) credit and debit card numbers, PINS and other access codes, authentication data, and other cardholder data as those terms are defined in the Payment Card Industry Data Security Standards; and (f) other financial account numbers, access codes, and state- or federal-identification numbers such as driver's license, passport or visa numbers.
- 1.15. "Record" means any information recorded in any way and on any medium, including, but not limited to, handwriting, print, computer or other digital media, video or audio tape, film, microfilm, and microfiche.
  - 1.16. "School Service Contract Provider" means what that term is defined in the Act.
- 1.17. "Securely Destroy" means to remove District Data from Contractor's systems, paper files, Records, databases, and any other media regardless of format, in accordance with the standard detailed in National Institute of Standards and Technology ("NIST") Special Publication 800-88 Guidelines for Media Sanitation (December 2014), or such other comparable or equivalent standard to which the District's Chief Privacy Officer or designee may agree in writing, so that

District Data is permanently irretrievable in Contractor's and Subcontractors' normal course of business.

- 1.18. "Security Breach" means an event where Unauthorized Activity has occurred.
- 1.19. "Services" means what that term is defined in the Contract, and also includes any goods or services acquired by the District from the Contractor, including but not limited to computer software, mobile applications (apps), and web-based tools accessed by End Users through the Internet, installed or run on a computer or electronic device.
- 1.20. "Subcontractor" means Contractor's subcontractors, agents, or any other third party identified on <u>Schedule 2</u>, as updated by Contractor from time to time in accordance with the requirements of this Addendum, who Contractor has engaged to aid in performance of Contractor's obligations under the Contract.
- 1.21. "Student Profile" means a collection of PII data elements relating to a student of the District.
- 1.22. "Targeted Advertising" means selecting and sending advertisements to individuals based on information obtained or inferred over time from the individual's online behavior, use of applications, or PII; but if the Contractor is also a School Service Contract Provider or otherwise subject to compliance with the Act, then the Act definition of that term, if different from this definition, governs.
- 1.23. "Unauthorized Activity" means the illegal or otherwise unauthorized disclosure, release, acquisition, access, alteration, use, disruption, or destruction to or of District Data, or a system configuration that results in a documented unsecured disclosure, access, alteration, or use that poses a significant risk of financial, reputational or other harm to the affected End User or the District.
- 1.24. "Vendor Agreement" means any form of agreement documentation that the Contractor prepares and provides and that relates to the Agreement, and includes, without limitation, an on-line Click-Through contract, any form of proposal, or any form of invoice, that is or is purported to be made a part of the Agreement or is effective or purported to be effective outside of or in addition to the Agreement.

#### 2. Rights and License in and to District Data

District owns all rights, title, and interest in and to District Data and any and all now known or hereafter existing intellectual property rights associated therewith, and any derivative works thereof or modifications thereto., including without limitation, De-identified Data. The District hereby grants to Contractor a limited, nonexclusive license to use District Data solely for the purpose of performing its obligations specified in the Contract. This Addendum does not give Contractor any rights, title, or interest, including all intellectual property and proprietary rights, implied or otherwise, to District Data. or De-identified Data.

### 3. Data Privacy

- 3.1 <u>Use of District Data</u>. Contractor shall use District Data only and solely for the purpose of performing the Services and fulfilling its duties under the Contract. This section does not prohibit Provider from using District Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees; or (iii) to notify account holders about new education product updates, features, or services or from otherwise using District Data as permitted in this Addendum or the Contract.
- 3.2 <u>No Re-Disclosure</u>. Contractor shall not disclose, transfer, release, share, or otherwise provide District Data to any third party except as expressly permitted by this Addendum or the Contract.

#### 3.3 <u>Prohibited Uses of District Data.</u> Contractor shall NOT:

- 3.3.1 Use, sell, rent, transfer, distribute, alter, Mine, or disclose District Data (including metadata) to any third party without the prior written consent of the District, (or as directed by District on Contractor's platform), except as required by law, permitted by the Act, or in connection with an entity merger or acquisition as permitted by C.R.S. §22-16-109(2)(a);
- 3.3.2 Use District Data for its own commercial benefit outside of the consideration provided by the Contract;
- 3.3.3 Use District Data for conducting any research without the prior written approval of the District's Research Review Board;
- 3.3.4 Engage in Targeted Advertising or any advertising, marketing, or surveying of any kind directed toward students, parents, guardians, or District employees and agents;
- 3.3.5 Use District Data in a manner that is inconsistent with Contractor's privacy policy; and
- 3.3.6 Use District Data to create a Student Profile other than as authorized or required by the Contract to perform the Services.
- 3.4 <u>Qualified FERPA Exception</u>. If Contractor will have access to Education Records, Contractor acknowledges that, for the purposes of this Agreement, pursuant to FERPA, it will be designated as a "school official" with "legitimate educational interests" in the District Education Records and PII disclosed pursuant to the Contract, and Contractor agrees to abide by the FERPA limitations and requirements imposed on school officials. Contractor will use the Education Records only for the purpose of fulfilling its duties under the Contract for District's and its End Users' benefit, and shall not share District Data with or disclose it to any third party except as provided for in the Agreement, as required by law, or if authorized in writing by the District.

Data Protection 5 March 2024 – APPROVED BY

Contractor warrants and represents that during the five-year period preceding the date of this Addendum, it has not been found in violation of FERPA by the U.S. Department of Education's Family Policy Compliance Office.

- Subcontractor Use of District Data. Contractor is responsible for its employees and Subcontractors collection and use of and access to District Data and shall ensure their compliance with the terms of this Addendum. Contractor shall enter into written agreements with all employees and Subprocessors performing functions for the Contractor in order for the Contractor to provide the Services pursuant to the Service Agreement, whereby the employees and Subprocessors agree to protect Student Data in a manner consistent with the terms of this DPAAny subcontractor issue that affects Clever would be picked up by Clever's insurance. To the extent necessary to perform its obligations specified in the Contract, Contractor may disclose District Data to Subcontractors pursuant to a written agreement, specifying the purpose of the disclosure and holding Subcontractors accountable in such a manner that the District Data remains protected to the same or greater extent as if the Subcontractor and the Contractor were the same entity. Notwithstanding the above, Subcontractor (a) shall not disclose District Data, in whole or in part, to any other party; (b) shall not use any District Data to advertise or market to students or their parents/guardians; (c) shall access, view, collect, generate and use District Data only to the extent necessary to assist Contractor in performing its obligations specified in the Contract; (d) at the conclusion of its/their work under its/their subcontract(s) Subcontractor shall, as directed by the District through Contractor, Securely Destroy all District Data in its/their possession, custody or control, or return such District Data to the District, at the election of the District; (e) shall indemnify the District in accordance with the terms set forth in Section 10 of this Addendum; (f) and shall utilize appropriate administrative, physical and technical safeguards in accordance with industry standards and best practices to secure District Data from unauthorized disclosure, access and use.
- 3.6 <u>Use of De-identified Data</u>. Contractor may use De-identified Data for purposes of research, the improvement of Contractor's products and services, and/or the development of new products and services. In no event shall Contractor or Subcontractors re-identify or attempt to re-identify any De-identified Data. Contractor shall not use De-identified Data in combination with other data elements or De-identified Data in the possession of a Subcontractor so as to allow for re-identification.
- 3.7 <u>Privacy Policy Changes</u>. As required by § 22-16-108(2) of the Act, prior to making a material change to Contractor's privacy policies, Contractor shall send District's Designated Representative written notice, which includes a clear explanation of the proposed changes.
- 3.8 <u>Misuse/Unauthorized Release</u>. Upon confirmation of the unauthorized release of Personally Identifiable Information held in connection with this Addendum by Contractor, a Subcontractor or a subsequent Subcontractor of Contractor, Contractor will notify the District as soon as possible, regardless of whether the misuse or unauthorized release is a result of a material breach of the terms of this Addendum.

#### 4. Data Security

- 4.1 <u>Security Safeguards</u>. Contractor shall maintain a comprehensive security program that is reasonably designed to protect the security, privacy, confidentiality, and integrity of District Data. Contractor shall store and process District Data in accordance with industry standards and best practices, including implementing appropriate administrative, physical, and technical safeguards that are no less rigorous than those outlined in <u>CIS Critical Security Controls (CIS Controls)</u>, as amended, to secure such data from unauthorized access, disclosure, alteration, and use. Contractor shall ensure that all such safeguards, including the manner in which District Data is collected, accessed, used, stored, processed, disposed of and disclosed, comply with all applicable federal and state data protection and privacy laws, regulations and directives, including without limitation the Act, as well as the terms and conditions of this Addendum.
- 4.2 <u>Security Procedures</u>. Contractor shall implement and maintain reasonable security procedures and practices that are designed to help protect PII from Unauthorized Activity.
- 4.3 <u>Storage Location</u>. Contractor shall not Store District Data outside the continental United States unless Contractor has given the District Designated Representative advance written notice of where and how the servers are housed, managed, and secured, and that the security standards required herein can be achieved.
- 4.4 <u>Encryption</u>. Contractor shall ensure that all electronic District Data are at all times and will at all times be encrypted in transmission and at rest in accordance with either (1) NIST Special Publication 800-57, as amended, or (2) such other standard as the District's Chief Privacy Officer or designee may agree to in writing. Contractor shall also encrypt any backup, backup media, removable media, tape, or other copies. In addition, Contractor shall fully encrypt disks and storage for all laptops and mobile devices.
- 4.5 <u>Risk Assessments</u>. Contractor shall conduct periodic risk assessments and remediate any identified security vulnerabilities in a timely manner.
- 4.6 <u>Audit Trails</u>. Contractor shall conduct audit trails and shall take such reasonable other measures to protect District Data against deterioration or degradation of data quality and authenticity.
- 4.7 <u>Verification of Safeguards</u>. Upon District's written request, Contractor shall provide or make available to the District for review, one or more of the following, verifying Contractor's administrative, physical and technical safeguards are in compliance with industry standards and best practices: (1) a third-party network security audit report; (2) certification from Contractor indicating that an independent vulnerability or risk assessment of the Contractor's

data security program has occurred; (3) District Data has been de-identified by Contractor as set forth in the definition of De-identified Data in section 1.7 of this Addendum.

#### 4.8 Background Checks.

- 4.8.1 If Contractor has access to District Data, but does not provide direct services to students, the Contractor and every person, including any subcontractor or agent of the Contractor, shall be required to have a criminal background check per Contractor's internal employment policies. "Direct services to students" includes, but is not limited to: instruction; physical, mental, and social health supports; transportation; and food services, which are provided to students at least one time per month during the school year.
- 4.8.2 If Contractor provides direct services to students and has access to student data, the Contractor and every person, including any subcontractor or agent of the Contractor, shall be required to have a criminal background check that meets the requirements of § 22-32-109.7, C.R.S. and other District requirements, including a fingerprint-based conviction investigation. Conducting a Colorado Bureau of Investigation criminal history check or a Name Check investigation for any person providing services under this Contract does not meet District requirements. The costs associated with the background checks are solely the Contractor's responsibility. Thereafter, any personnel, subcontractor, volunteer or agent hired or added during the term of this Contract shall satisfy the requirements set forth in this Section before performing services on Contractor's behalf. The Contractor shall make the background check results available upon request of the District in compliance with the provisions of § 24-72-305.3, C.R.S. The District also reserves the right to conduct its own criminal background check of every person before Services begin.
- 4.8.3 Notwithstanding the criminal background check requirement as set forth above, Contractor hereby certifies that no employee, subcontractor, volunteer or agent of the Contractor performing the Services has been convicted in Colorado or in any other State of a criminal offense involving: (i) any unlawful sexual behavior against a minor, including but not limited to, abuse, abduction, enticement, human trafficking, pimping, sexual molestation, physical or sexual assault, or rape; or (ii) any crime involving sexual exploitation of minors, including but not limited to, child pornography offenses, or (iii) any crime of violence, including, but not limited to, murder or kidnapping. Contractor shall notify the District immediately upon the discovery or receipt of any information that any person performing services on Contractor's behalf has been detained or arrested by a law enforcement agency of the aforementioned crimes. Contractor understands that allowing any employee, subcontractor, volunteer or agent of the Contractor performing the Services who has been arrested or convicted of the aforementioned crimes to: (i) provide direct services to students, (ii) access student data, or (iii) enter onto District property, constitutes a material breach of this Contract and may result in the immediate termination of this Contract and referral to law enforcement for possible criminal charges, or additional civil sanctions pursuant to federal and state law. Misdemeanor conviction(s) may not necessarily result in the immediate termination of this Contract. Misdemeanor convictions are evaluated on a case-by-case basis, considering the nature and gravity of the offense, time elapsed since the offense, conviction, or time served, and the nature of the Services. Upon the District's

request, Contractor shall provide documentation of every person performing the Services to substantiate the basis for this certification.

4.8.4 The Contractor and every person, including any subcontractor or agent of the Contractor, performing the Services, or who is on District's property, may be scanned through the Visitor Management System. If an individual's identity cannot be verified through an acceptable form of identification (driver's license or state ID), they will not be allowed on District's property.

#### 5. Security Incident and Security Breach

- 5.1 <u>Security Incident Evaluation</u>. In the event of an Incident, Contractor shall follow prevailing industry practices to fully investigate and resolve the Incident, and take steps to prevent developments that may result in the Incident becoming a Security Breach at Contractor's expense in accordance with applicable privacy laws.
- 5.2 <u>Response</u>. Within 72 hours upon becoming aware of a confirmed Security Breach, or a complaint of a Security Breach, Contractor shall notify the District Designated Representative in writing as set forth herein, fully investigate the Security Breach, cooperate fully with the District's investigation of and response to the Security Breach, and use best efforts to prevent any further Security Breach at Contractor's expense in accordance with applicable privacy laws. Except as otherwise required by law, Contractor shall not provide notice of the Security Breach directly to individuals whose Personally Identifiable Information was involved, to regulatory agencies, or to other entities, without first providing written notice to the District's Designated Representative.
- 5.3 <u>Security Breach Report</u>. If the District reasonably determines that Contractor has committed a Security Breach, then the District may request Contractor to submit, within seven (7) calendar days from discovery of such breach, a written report, and any supporting documentation, identifying (i) the nature of the Security Breach, (ii) the steps Contractor has executed to investigate the Security Breach, (iii) what District Data or PII was used or disclosed, (iv) who or what was the cause of the Security Breach, (v) what Contractor has done or shall do to remediate any deleterious effect of the Security Breach, and (vi) what corrective action Contractor has taken or shall take to prevent a future Incident or Security Breach. The District reserves the right to require Contractor to amend its remediation plans.
- 5.4 <u>Effect of Security Breach</u>. Upon the occurrence of a Security Breach, the District may terminate the Contract. The District may require Contractor to suspend all Services, pending the investigation and successful resolution of any Security Breach, and Contractor may be required to reimburse District all amounts paid for any period during which Services were not rendered. Contractor acknowledges that, as a result of a Security Breach, the District may also elect to disqualify Contractor and any of its Subcontractors from future contracts with the District. The District may request Contractor to amend its remediation plans, and Contractor

shall make reasonable good faith efforts to comply but Contractor shall not be obligated to comply.

- Liability for Security Breach. In addition to any other remedies available to the District under law, contract, or equity, Contractor shall reimburse the District in full for all reasonable costs including but not limited to, payment of legal fees, audit costs, fines, and other fees imposed that were actually incurred by the District and caused in whole or in part by Contractor or by Contractor's Subcontractors for any Security Breach. If required by law or contract, Contractor shall provide notification to individuals whose Personally Identifiable Information was compromised and to regulatory agencies or other entities. Response to Legal Orders, Demands or Requests for Data
- 6.1 <u>Received by Contractor</u>. Except as otherwise expressly prohibited by law, Contractor shall immediately notify the District of any subpoenas, warrants, or other legal orders, demands or requests received by Contractor seeking District Data; consult with the District regarding its response; cooperate with the District's reasonable requests in connection with efforts by the District to intervene and quash or modify the legal order, demand or request; and, upon the District's request, provide the District with a copy of its response.
- 6.2 <u>Received by District</u>. If the District receives a subpoena, warrant, or other legal order, demand or request seeking District Data maintained by Contractor, including but not limited to, a request pursuant to the CORA, the District will promptly notify Contractor and, within two (2) business days, excluding national holidays, Contractor shall supply the District with copies of the District Data for the District to respond.
- 6.3 Parent Request. If a parent, legal guardian or student contacts the District with a request to review or correct District Data or PII, pursuant to FERPA or the Act, the District will promptly notify Contractor's Designated Representative and Contractor shall use reasonable and good faith efforts to assist the District in fulfilling such requests, as directed by the District, within ten calendar (10) days after receipt of District's notice. Conversely, if a parent, legal guardian or student contacts the Contractor with a request to review or correct District Data or PII, within ten calendar (10) days after receipt of such notice, Contractor shall promptly notify the District and shall use reasonable and good faith efforts to assist the District in fulfilling such requests, as directed by the District.
- 6.4 <u>Access to District Data</u>. District shall have the right to access and retrieve any or all District Data stored by or in possession of Contractor upon written notice to Contractor's Designated Representative. Contractor shall make the District Data available to the District within seven (7) calendar days from the date of request.

#### 7. Compliance with Laws

- 7.1. <u>School Service Contract Providers</u>. If Contractor is a School Service Contract Provider, Contractor must complete Schedule 5. Contractor shall update Schedule 5 as necessary to maintain accuracy. District reserves the right to terminate the Contract, or this Addendum, or both, as specified in Section 8, should the District receive information after the date of this Addendum that significantly modifies Contractor's representations made in this Section 7.1.
- 7.2 <u>Children's Online Privacy and Protection Act</u>. If Contractor collects personal information (as defined in COPPA) from children under thirteen (13) years of age in performing the Services, Contractor warrants, represents, and covenants that such collection is and shall be for the use and benefit of the District and for no other commercial purpose. Contractor has provided the District with written notice of its collection, use, and disclosure practices.
- 7.3 <u>Compliance with Laws</u>. Contractor shall comply with all applicable laws, ordinances, rules, regulations, and orders of all governmental agencies or authorities having jurisdiction over the Services, including, most relevantly and without limitation, as appliable: COPPA; FERPA; the Act; the Colorado Privacy Act, 6-1-1301 *et seq.*; the Health Insurance Portability and Accountability Act, 45 C.F.R. Part 160.103; the Health Information Technology for Economic and Clinical Health Act; Gramm-Leach-Bliley Financial Modernization Act of 1999, 15 U.S.C. 6809; Payment Card Industry Data Security Standards; Protection of Pupil Rights Amendment, 20 U.S.C. 1232h, 34 C.F.R. Part 98; Americans with Disabilities Act; and Federal Export Administration Regulations.
- 7.4 Accessibility Standards. Contractor shall comply with and all Services provided under the Contract shall be in compliance with all applicable provisions of §§24-85-101, et seq., C.R.S., and the Accessibility Standards for Individuals with a Disability, as established by the State of Colorado Governor's Office of Information Technology (OIT) pursuant to Section §24-85-103 (2.5), C.R.S. Contractor shall also comply with all State of Colorado technology standards related to technology accessibility and with Level AA of the most current version of the Web Content Accessibility Guidelines (WCAG), incorporated in the State of Colorado technology standards. Contractor shall indemnify, save, and hold harmless the District against any and all Claims that result from, arise in connection with, or are related to Contractor's failure to comply with §§24-85-101, et seq., C.R.S., or the Accessibility Standards for Individuals with a Disability as established by OIT pursuant to Section §24-85-103 (2.5), C.R.S.

#### 8. Termination of the Contract

8.1 The District may immediately terminate the Contract in accordance with District policies if, at any time, the District determines in its sole discretion, that Contractor has breached any of the requirements of this Addendum. Should Contractor not comply with the requirements of this Addendum and that non-compliance results in the misuse or unauthorized release of PII

by the Contractor, the District may terminate the Contract immediately as provided under this Addendum and in accordance with C.R.S. Section 22-16-107 (2)(a).

8.2. The District may terminate the Contract if the District receives information after execution of this Addendum, that any of Contractor's representations or warranties have substantially changed after execution of this Addendum, including but not limited to the terms of Contractor's privacy policy.

### 9. Data Transfer Upon Termination or Expiration

- 9.1 <u>Destruction or Return of District Data</u>. With the exception of De-identified Data that District has specifically agreed in writing to allow Contractor to use after termination or expiration of this Addendum pursuant to <u>Schedule 3</u>, or District Data for which Contractor has specifically obtained consent from the parent, legal guardian or student to keep, no later than (30) calendar days after termination or expiration of this Addendum, Contractor shall certify in writing that all District Data and PII that Contractor collected, generated or inferred pursuant to the Contract ("Contract Data"), is securely returned or Securely Destroyed, pursuant to <u>Schedule 4</u>, provided that the Parties acknowledge that copies of the Data may persist in Vendor's logs and backup files for an additional sixty (60) days.
- 9.2 <u>Transfer and Destruction of District Data</u>. If the District elects to have all District Data or Contract Data that is in Contractor's possession or in the possession of Contractor's Subcontractors transferred to a third party designated by the District, such transfer shall occur within a reasonable period of time but no later than thirty (30) calendar days after expiration or termination of this Agreement, and without significant interruption in service or access to such District Data. Contractor shall work closely with such third party transferee to ensure that such transfer/migration uses facilities and methods compatible with the relevant systems of the District or its transferee, and to the extent technologically feasible, that the District will have reasonable access to District Data during the transition. District will pay all costs associated with such transfer, unless such transfer is as the result of termination of this Agreement following Contractor's breach of the terms of this Agreement. Upon successful transfer of District Data, as confirmed in writing by the District's Designated Representative, Contractor shall Securely Destroy all District Data in accordance with Section 9.1.
- 9.3 <u>Response to Specific Data Destruction or Return Requests.</u> After receiving a written request from the District, Contractor shall Securely Destroy or return any specific District Data or Contract Data that is in its possession or in the possession of its Subcontractors within five (5) business days, excluding national holidays, after receiving a written request from the District.

#### 10. Indemnification

Constitution of the State of Colorado.

- 10.1 If Contractor is a "public entity" within the meaning of the Colorado Governmental Immunity Act, § 24-10-101 et seq., C.R.S., then it shall be responsible for the negligent acts and omissions of its officers, agents, employees and representatives with respect to its obligations under this Agreement. Any provision of this Agreement, whether or not incorporated herein by reference, shall be controlled, limited and otherwise modified so as to limit any liability of the Contractor under the Colorado Governmental Immunity Act, § 24-10-101 et seq., C.R.S. It is specifically understood and agreed that nothing contained in this paragraph or elsewhere in this Agreement shall be construed as an express or implied waiver of its governmental immunity or as an express or implied acceptance of liabilities arising as a result of actions which lie in tort or could lie in tort in excess of the liabilities allowable under the Act, as a pledge of the full faith and credit of the Partner, or as the assumption by the Partner of a debt, contract or liability of the District or its affiliates in violation of Article XI, Section 1 of the
- 10.2 If Contractor is not a "public entity" within the meaning of the Colorado Governmental Immunity Act, § 24-10-101 et seq., C.R.S., then Contractor shall indemnify, defend and hold District and its elected officials, employees, representatives, and agents harmless, without limitation, from and against any and all losses, damages, liabilities, deficiencies, actions, judgments, interest, awards, penalties, fines, costs or expenses, including attorneys' fees, the costs of enforcing any right to indemnification hereunder, and the cost of pursuing any insurance providers, arising out of or resulting from Contractor's, or Contractor's subcontractors, performance of services under this Addendum, any third-party claim against any Indemnified party to the extent arising out of or resulting from Contractor's, or Contractor's subcontractors, failure to comply with any of its obligations under Sections 3, 4, 5, and 9 of this Addendum, and any breach of Contractor's, or Contractor's subcontractors, obligations under this Addendum. These indemnification duties shall survive termination or expiration of this Agreement.

#### 11. Insurance

11.1 <u>Insurance Coverage</u>. As required by <u>Schedule 6</u>.

#### 12. EULAs, Terms of Use, and other License Agreements

- 12.1 The Contractor grants such licenses and user permissions and provides the Services under those conditions as set forth in <u>Schedule 7</u>.
- 12.2 <u>Click-Through and Exclusions</u>. If Schedule 7 is blank or not attached, the Contractor grants such licenses and user permissions as the District may accept by Click-Through, whether with the Contractor or provided through a Subcontractor. Notwithstanding any

such Click-Through terms and conditions, and notwithstanding the provisions in the Contract or Vendor Agreement, the District DOES NOT agree to any of the following:

- 12.2.1 Jurisdiction, venue and governing law other than Colorado.
- 12.2.2 Indemnification or hold harmless by the District of any person.
- 12.2.3 Binding arbitration or any other binding extra-judicial dispute resolution process.
- 12.2.4 Limitation of Contractor's liability for (i) direct damages; (ii) bodily injury, death, or damage to property of the District that is caused by the gross negligence or willful misconduct of the Contractor or of the Contractor's employees or agents; or (iii) amounts that are less than the insurance coverage the Contractor provides.
- 12.2.5 Ownership or use of District Data other than as described in this Addendum.
- 12.2.6 Confidentiality provisions in conflict with the District's obligations under CORA and other applicable open records laws.
- 12.2.7 Fees, penalties, and payment obligations other than as agreed to in the Agreement.
- 12.2.8 Automatic renewal of digital services licenses, end user license agreements, or other contractual rights and obligations.
- 12.2.9 Waiver of jury trial or other legal right of the District.
- 12.3 <u>End Users</u>. In the event that the Contractor enters into terms of use agreements or other agreements or understandings, whether electronic, click-through, verbal or in writing, with End Users or with the District ("EULAs"), the parties agree that the terms of this Addendum shall superseded the EULAs.
- 12.4 <u>Subcontractor Click-Through</u>. If the Contractor is providing software or on-line services through Subcontractors, and Click-Through will be required for the District to avail itself of the Services under this Agreement, then the Contractor shall cause the Subcontractor providing such software or on-line access to consent to and honor the terms of this Addendum with respect to the District's use of the Services provided through the Subcontractor.

#### 13. Miscellaneous

13.1 <u>Public Inspection of Agreement</u>. Contractor acknowledges and agrees that this Agreement and all documents Contractor provides District as required herein, are public records for purposes of CORA and shall at all times be subject to public inspection. The parties understand that in the event of a request for disclosure of such information, the District will notify Contractor to give Contractor the opportunity to redact its proprietary or confidential material. In the event of the filing of a lawsuit to compel disclosure, the District will tender Contractor's material to the court for judicial determination of the issue of disclosure and Contractor agrees to intervene in such lawsuit to protect and assert its claims of privilege against disclosure or waive the same.

- 13.2 <u>Survival</u>. The Contractor's obligations under this Addendum, shall survive termination of this Agreement for any reason until all District Data has been returned or Securely Destroyed.
- 13.3 <u>Choice of Law.</u> Any claim, controversy or dispute arising under or related to this Addendum shall be construed pursuant to the substantive, not conflicts, laws of the State of Colorado. Each of the parties submits to the exclusive jurisdiction of any state court sitting in or federal court with jurisdiction over Denver County, Colorado, in any action or proceeding arising out of or relating to this Agreement and agrees that all claims in respect of the action or proceeding may be heard and determined in any such court. Each party also agrees not to bring any action or proceeding arising out of or relating to this Addendum in any other court. Each of the parties waives any defense of inconvenient forum to the maintenance of any action or proceeding so brought and waives any bond, surety or other security that might be required of any other party with respect to any such action or proceeding.
- 13.4 <u>Immunities</u>. The District retains all of its rights, privileges and immunities under the Colorado Governmental Immunity Act, C.R.S. § 24-10-101 *et seq*.
- 13.5 <u>No Assignment</u>. Contractor shall not assign or subcontract any of its rights or obligations hereunder without the express written consent of the District. Any assignment in violation of this section shall be void.
- 13.6 <u>No Third Party Beneficiaries</u>. Nothing in this Agreement shall be construed to give any rights or benefits to anyone other than District.

#### 13.7 <u>Schedules</u>.

<u>Schedule 1</u> – Designated Representatives

Schedule 2 – Subcontractors

Schedule 3 – Written Consent to Maintain De-identified Data

Schedule 4 – Certification of Destruction\Return of District Data

Schedule 5 – Data Elements

Schedule 6 – Insurance

Schedule 7 – EULAs and Terms of Use

- 13.8 <u>Counterparts</u>. This Addendum may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.
- 13.9 <u>Electronic Signatures and Electronic Records</u>. Each party consents to the use of electronic signatures by the other party. This Addendum, and any other documents requiring a signature under this Addendum, may be signed electronically by each party in the manner specified by the District. The parties agree not to deny the legal effect or enforceability of this Addendum solely because it is in electronic form or because an electronic record was used in its formation.

Data Protection 15 March 2024 – APPROVED BY

The parties agree not to object to the admissibility of the Addendum in the form of an electronic record, or a paper copy of an electronic document, or a paper copy of a document bearing an electronic signature, on the ground that it is an electronic record or electronic signature or that it is not in its original form or is not an original.

The parties are signing this Addendum on the date stated in the introductory clause.

"CONTRACTOR"	"SCHOOL DISTRICT NO. 1"
By: DocuSigned by:	By: Richard Charles  Richard Charles (Sep 26, 2024 08:48 MDT)
Signature Signature	Signature
Signature	Richard Charles
Wendy Yu, Director of Legal and Privacy	Chief Information Officer
Printed name and title	Drintad name and title

APPROVED AS TO FORM:

Printed name and title

Ву:

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Office of the General Counsel

# SCHEDULE 1 Designated Representatives

DISTRICT REPRESENTATIVE	CONTRACTOR REPRESENTATIVE
Name:	Name: Wendy Yu
Jennifer Collins	
TML	Title: Director of Legal and Privacy
Title: Chief Privacy Officer, Deputy General	Address: 575 Market St., Suite 1850 San
Counsel	Francisco, CA 94105
Counsel	<u>                                    </u>
	Phone: 877-578-5572 X241
Address: 1860 Lincoln St	E-mail: legal-notices@clever.com
Denver, CO 80203	E-man. legal-notices@ciever.com
Denver, 20 00200	
Phone:	
720-423-2211	
E-mail:	
I —	
legal contracts@dpsk12.org	



Please list any and all subcontractors that will have access to DPS student data at ANY point in your process(es).

Contractor shall update this information as necessary to maintain accuracy and shall send revised attachments, exhibits or schedules to the District's Authorized Representative.

What third party vendors does Contractor do business with that may have access to student personally identifiable data, and what is the purpose of these third party vendors (please fill complete the table below with this information)?

Name of Subcontractor	Primary Contact Person	Subcontrac tor's	Subcontractor's Phone/email	Purpose of re-disclosure to Subcontractor
		Address		
Amazon Web Services			888-280-4331	Web hosting
		410 Terry Avenue North, Seattle, WA 98109-5210		
Apple		One Apple Park Way Cupertino, CA 95014	(408) 996–1010	Phone notification
Google		1600 Amphitheatre Parkway Mountain View, CA 94043, USA	(650) 253-0000	Phone notification, workspace internal data storage
MongoDB		1633 Broadway Fl 38, New York, New York, 10019-6763	844-666-4632	Primary data storage and processing
Salesforce		415 Mission Street, San Francisco, California, 94105	1 (800) 667-6389	Customer relationship management
Slack		500 Howard Street, San Francisco, CA 94105	(855) 980-5920	Internal communications and troubleshooting
Stitch		1339 Chestnut St, Suite 1500, Philadelphia, PA 19107	(833) 443-7545	Data queries
Twilio		101 Spear Street, First Floor, San Francisco, CA 94105.	(877) 889-4546	MFA, messages, phone notification

Zoom	55 Almaden	(888) 799-9666	International and external
	Boulevard, Suite 600,		communications
	San Jose, CA 95113		
Edlink API Inc.	1011 San Jacinto	512-777-1448	Integration with LMS
	Blvd Suite 303.		
	Austin, TX 78701		

# **SCHEDULE 3** Written Consent to Maintain De-identified Data

The District hereby gives its consent for Contractor to retain and use for the stated purpose and period, De-identified Data elements as set forth below:

Description		De-identified Elements	Purpose for Retention and Use	Period of Use
de-identified user act user has clicked)	ions and a	activity on the Platform (ie where	logging, usage analysis	10 years
authorized rep made to re-ide	oresen entify	tative(s) of the Contra De-identified Data.	e <mark>] Director of</mark> Legal and Privacy_ actor do hereby certify that no att	
Contractor Nar	ne: <mark>Cl</mark>	ever Inc.		
Contractor Rep	resent	ative Name: Wendy Y	u	
Title: Director				
	cuSigned by		Date:	-08-22

This Schedule does not need to be completed until the end of the contract term, or termination of the agreement for any of the reasons outlined in this

# **SCHEDULE 4**

# Certification of Destruction\Return of District Data

, as the	authorized representative(s) of the Contractor do
I/We, NAME(S), as the hereby acknowledge and certify under penalty of perjury to the second s	that [initial next to both subparts of the applicable
Part A or Part B]:	
•	
Part A - Destruction:	
the District Data and PII provided to Contractor b	by the District as part of the Data Protection
Addendum in accordance with federal and state la	
by means of [describe destruction methods]:	<u> </u>
d D' d' d D d d DH d' d d d d d	
the District Data and PII provided to Contractor's	
Addendum in accordance with federal and state le	aw was destroyed as set forth below:
Name of Subcontractor Date of Deletion	Destruction Method
Part B - Return: [If this option is elected by the Distri-	ot they Contractor shall also complete Dart A.I.
Authorized Representative or other person or enti-	ity designated by the District, on , by means of [describe
destruction methods]:	, by means of [asserted
destruction methods].	<u> </u>
the District Data and PII provided to Contractor	s Subcontractors as part of the Data Protection
Addendum in accordance with federal and state	
Authorized Representative or other person or enti	ity designated by the District as set forth below:
Name of Subcontractor Data of Botum	Datawa / Tugnafay Mathad
Name of Subcontractor Date of Return	Return / Transfer Method
Contractor Name:	
Contractor Representative Name:	
Contractor Representative Name:	

Signature:	Date	:

# SCHEDULE 5

#### **Data Elements**

(Mandatory to be completed if Contractor is a School Service Contract Provider under CRS 22-16-101 et seq.)

1. Contractor collects, generates or uses pursuant to the Agreement the following data elements of District Data or PII: See Schedule 8

2. Contractor collects and uses the District Data for the following educational purposes:

Provider provides an application management system offered at no cost to districts subject to the Service Agreement available at: https://clever.com/about/terms. Providers technology system is integrated into the district-student information system and identity system to create easy and secure data transportation for rostering and provisioning of student accounts for partner applications. Provider offers single-sign-on into any application, a customizable student and teacher portal, an administrator dashboard that allows for easy trouble-shooting and application management, identity management, multi-factor authentication, badging access for school devices, app store portal for discovery and purchase of services and education applications, edtech analytics, and LMS Connect.

3. Contractor's policies regarding retention and disposal of District Data are as follows:

Upon written request by the District made before or within thirty (30) calendar days after termination of the Agreement, all Data will be disposed of in a mutually-agreeable format to the parties, and either will be: (a) delivered to the District; (b) de-identified; and/or, (c) deleted from the computer systems of CLEVER. CLEVER will provide written confirmation of such disposition to the District; provided that educational records residing on backups or internal logs will be removed within 60 days.

**4.** Contractor uses, shares or discloses the District Data in the following manner: Data is shared to authorized learning applications via API that are explicitly authorized to have data about the student (approved by the district who have the role of admins on Clever)

Data Protection

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Has Contractor's agreement has ever been terminated by another school district for failure to comply with the same or substantially similar security obligations as those set forth in this
Agreement?
☐ Yes ☐X No. If yes, describe:

# SCHEDULE 6

#### Insurance

Contractor agrees to secure, at or before the time of execution of this Agreement, this <u>insurance</u> covering all operations, goods or services provided pursuant to this Agreement.

# **SCHEDULE 7**

# **EULAs and Terms of Use**

Service Agreement available at: <a href="https://clever.com/about/terms">https://clever.com/about/terms</a>
Additional Terms of Use for Schools available at: <a href="https://clever.com/trust/terms/schools">https://clever.com/trust/terms/schools</a>
Privacy Policy available at: <a href="https://www.clever.com/trust/privacy/policy">https://www.clever.com/trust/privacy/policy</a>

# **SCHEDULE 8 Data Elements Table**

Category of Data	Elements	Check if Used by Your System
Application Technology Meta Data	IP Addresses of users, Use of cookies, etc.	Х
	Other application technology meta data-Please specify: User agent (can derive browser/device), referrer (what linked them to Clever), analytics service providers (Google Analytics, Pendo, Segment, Braze, etc.)	Х
Application Use Statistics	Meta data on user interaction with application: If the LEA opts in, Provider can report aggregate analytics about student usage of other apps. Aggregated analytics on the Clever portal (for Portal adopted schools), internal aggregated analytics for product improvement, temporary logs of user interactions with a page	Х
Assessment	Standardized test scores	
	Observation data	
Attendance	Other assessment data-Please specify: If the LEA opts in, LEA can share and sync grade, assessment and assignment data	Х
	Student school (daily) attendance data	
	Student class attendance data; LEA must opt-in	Х

Communications	Online communications captured (emails, blog entries)	X
Conduct	Conduct or behavioral data	
Demographics	Date of Birth; optional	X
	Place of Birth	
	Gender; optional	X
	Ethnicity or race; optional	X

Language information (native, or primary language spoken by student); optional	
--	--

Х

Category of Data	Elements	Check if Used by Your System
	Other demographic information-Please specify:	
Enrollment	Student school enrollment	Х
	Student grade level; optional	Х

	Homeroom; optional	X
	Guidance counselor	
	Specific curriculum programs	
	Year of graduation (optional)	Х
	Other enrollment information-Please specify:	
Parent/Guardian Contact Information	Address	
	Email (optional)	Х
	Phone (optional)	Х
Parent/Guardian ID	Parent ID number (created to link parents to students)	X
Parent/Guardian Name	First and/or Last (optional)	X
Schedule	Student scheduled courses	Х
	Teacher names	X
Special Indicator	English language learner information (optional)	Х

Low income status	Х
Medical alerts/ health data	

Category of Data	Elements	Check if Used by Your System
	Student disability information	Х
	Specialized education services (IEP or 504) (optional)	X
	Living situations (homeless/foster care)	
	Other indicator information-Please specify:	
Student Contact Information	Address (optional)	X
	Email (optional)	Х
	Phone	
Student Identifiers	Local (School district) ID number	X
	State ID number (optional)	×

	Provider/App assigned student ID number	Х
	Student app username	Х
	Student app passwords	Х
Student Name	First and/or Last	х
Student In App Performance	Program/application performance (typing program- student types 60 wpm, reading program-student reads below grade level)	
Student Program Membership	Academic or extracurricular activities a student may belong to or participate in	
Student Survey Responses	Student responses to surveys or questionnaires	
Student work	Student generated content; writing, pictures, etc.	

Category of Data	Elements	Check if Used by Your System
	Other student work data -Please specify:	

T		
Transcript	Student course grades	
	Student course data; current enrollments only	Х
	Student course grades/ performance scores; current enrollment only	Х
	Other transcript data - Please specify:	
Transportation	Student bus assignment	
	Student pick up and/or drop off location	
	Student bus card ID number	
	Other data – Please specify:	
Other	Please list each additional data element used, stored, or collected by your application: Messages sent via Provider Messaging if LEA does not opt-out. Note: Not all data is required; those marked those with "optional" can be sent to Clever, if the district opts-in. Districts can send optionally send additional data fields as "extension fields". For more information, please see <a href="https://docs.google.com/spreadsheets/u/1/d/e/2PACX-1vTY8WSCTBok cHjG8itGyqnrj7sCkfyWVzlxeLybwzryW01L9qD8xwhoJDBlWrjOkciOXV34G9ejH/pubhtml">https://docs.google.com/spreadsheets/u/1/d/e/2PACX-1vTY8WSCTBok cHjG8itGyqnrj7sCkfyWVzlxeLybwzryW01L9qD8xwhoJDBlWrjOkciOXV34G9ejH/pubhtml</a>	X

None	No Student Data collected at this time. Provider will immediately notify LEA if this designation is no longer applicable.	
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