

DATA PROTECTION ADDENDUM

This Data Protection Addendum (“Addendum”) is dated 6/3/2024, and is between School District No. 1 in the City and County of Denver and State of Colorado, d/b/a Denver Public Schools (“District”) and Cleverex Systems, Inc. (“Contractor”). This Addendum applies to all services provided by Contractor to District through the Contract, as defined herein. This Addendum and the Contract are collectively referred to hereinafter as “Agreement”.

This Addendum is hereby incorporated into the Contract. To the extent any such addition, deletion or modification results in any conflict or inconsistency between the Contract and this Addendum, this Addendum shall govern and the terms of the Contract that conflict with this Addendum or are inconsistent with this Addendum shall be of no force or effect.

This Addendum remains in effect for as long as the District provides District Data to the Contractor and the Contractor possesses or otherwise controls District Data, as defined herein.

1. Definitions

1.1. “*Act*” means the Colorado Student Data Transparency and Security Act, C.R.S. § 22-16-101 et seq., as amended from time to time.

1.2. “*Biometric Record*,” as used in the definition of “Personally Identifiable Information,” means a record of one or more measurable biological or behavioral characteristics that can be used for automated recognition of an individual. Examples include fingerprints; retina and iris patterns; voiceprints; DNA sequence; facial characteristics; and handwriting.

1.3. “*Click-Through*” means both (1) the act, by clicking or tapping on an electronic on-line or app button or link for that purpose, of accepting on-line terms and conditions without ink on paper, and (2) the resulting agreement between the Parties.

1.4. “*Contract*” means the District’s Software Services Agreement, service order, purchase order, invoice, or any other form of written agreement that (i) causes the District to release District Data to Contractor and (ii) exists now or may in the future exist between the District and Contractor.

1.5. “*COPPA*” means the Children’s Online Privacy Protection Act of 1998, 5 U.S.C. 6501 to 6505, together with the Federal Trade Commission’s rules and regulations promulgated thereunder.

1.6. “*De-identified Data*” means District Data from which all Personally Identifiable Information, as defined herein, and attributes about such data, have been permanently and irrevocably removed so that no individual identification can be made.

1.7. “*Designated Representative*” means District or Contractor employees as specified on Schedule 1 to whom all notices required in this Addendum will be sent.

1.8. “*District Data*” means:

1.8.1. PII, Records, and Education Records; and

1.8.2. PII included therein or derived therefrom; and

1.8.3. Health, medical, financial, contract, and employment information about students, employees, and contractors, and their respective families that is protected by various State and federal laws applicable to the Contract or the Addendum or both;

1.8.4. All data and metadata about District Data and PII that the Contractor collects, generates, or infers; and

1.8.5. All data and metadata that students generate or infer by using the Services that collect the data; and

1.8.6. Data and information that the District makes available directly or indirectly to the Contractor; and

1.8.7. Data and information that the District DOES NOT also intentionally make or HAS NOT intentionally made generally available on public websites or publications.

1.8.8. Materials or content that students and other District constituents create through use of the Services and that is delivered in connection with the Contract and includes, without limitation, essays, research reports, portfolios, music, audio files, photographs, videos, and account information.

1.9. “*Education Record*” means Records, files, documents and other materials that: (a) contain information directly related to a student; and (b) are maintained by the District or by a party acting for the District such as Contractor.

1.10. “*End User*” means individuals authorized by the District to access and use the Services as defined herein.

1.11. “*FERPA*” means the Family Educational Rights and Privacy Act, 20 U.S.C. § 1232g and its implementing regulations, 34 C.F.R. Part 99.

1.12. “*Incident*” means a suspected, attempted, or imminent threat of Unauthorized Activity.

1.13. “*Mine*” means the act of searching through, analyzing, accessing, or extracting District Data, metadata, or information that is not necessary to accomplish, for the benefit of the District, the Services, or other purpose(s) of this Addendum.

1.14. “*Personally Identifiable Information*” or “*PII*” means data, information, and metadata that, alone or in combination, personally identifies an individual student or the student’s parent or family, and that is collected, maintained, generated, or inferred by the District, either directly or through the Services, or by Contractor. PII also includes other information that, alone or in combination, is linked or is linkable to a specific student that would allow a reasonable person in the school community, who does not have personal knowledge of the relevant circumstances, to identify the student with reasonable certainty; or information requested by a person who the District reasonably believes knows the identity of the student to whom the education record relates. Personally Identifiable Information includes, but is not limited to: (a) the student’s name; (b) the name of the student’s parent or other family members; (c) the address or phone number of the student or student’s family; (d) personal identifiers such as the student’s state-assigned student identifier, social security number, student number or Biometric Record; (e) indirect identifiers such as the student’s date of birth, place of birth or mother’s maiden name; and (f) demographic attributes, such as race, socioeconomic information, and gender. To the extent it is not already included in the definition hereinabove, PII also includes: (a) “personal information” as defined in the Colorado Open Records Act, C.R.S. 24-72-101 et seq. (“CORA”); (b) Personally Identifiable Information contained in Education Records; (c) “protected health information” as that term is defined in the Health Insurance Portability and Accountability Act, 45 C.F.R. Part 160.103; (d) “nonpublic personal information” as that term is defined in the Gramm-Leach-Bliley Financial Modernization Act of 1999, 15 U.S.C. 6809; (e) credit and debit card numbers, PINS and other access codes, authentication data, and other cardholder data as those terms are defined in the Payment Card Industry Data Security Standards; and (f) other financial account numbers, access codes, and state- or federal-identification numbers such as driver’s license, passport or visa numbers.

1.15. “*Record*” means any information recorded in any way and on any medium, including, but not limited to, handwriting, print, computer or other digital media, video or audio tape, film, microfilm, and microfiche.

1.16. “*School Service Contract Provider*” means what that term is defined in the Act.

1.17. “*Securely Destroy*” means to remove District Data from Contractor’s systems, paper files, Records, databases, and any other media regardless of format, in accordance with the standard detailed in National Institute of Standards and Technology (“NIST”) Special Publication 800-88 Guidelines for Media Sanitation (December 2014), or such other comparable or equivalent standard to which the District’s Chief Privacy Officer or designee may agree in writing, so that District Data is permanently irretrievable in Contractor’s and Subcontractors’ normal course of business.

1.18. “*Security Breach*” means an event where Unauthorized Activity has occurred.

1.19. “*Services*” means what that term is defined in the Contract, and also includes any goods or services acquired by the District from the Contractor, including but not limited to computer software, mobile applications (apps), and web-based tools accessed by End Users through the Internet, installed or run on a computer or electronic device.

1.20. “*Subcontractor*” means Contractor’s subcontractors, agents, or any other third party identified on Schedule 2, as updated by Contractor from time to time in accordance with the requirements of this Addendum, who Contractor has engaged to aid in performance of Contractor’s obligations under the Contract.

1.21. “*Student Profile*” means a collection of PII data elements relating to a student of the District.

1.22. “*Targeted Advertising*” means selecting and sending advertisements to individuals based on information obtained or inferred over time from the individual’s online behavior, use of applications, or PII; but if the Contractor is also a School Service Contract Provider or otherwise subject to compliance with the Act , then the Act definition of that term, if different from this definition, governs.

1.23. “*Unauthorized Activity*” means the illegal or otherwise unauthorized disclosure, release, acquisition, access, alteration, use, disruption, or destruction to or of District Data, or a system configuration that results in a documented unsecured disclosure, access, alteration, or use that poses a significant risk of financial, reputational or other harm to the affected End User or the District.

1.24. “*Vendor Agreement*” means any form of agreement documentation that the Contractor prepares and provides and that relates to the Agreement, and includes, without limitation, an on-line Click-Through contract, any form of proposal, or any form of invoice, that is or is purported to be made a part of the Agreement or is effective or purported to be effective outside of or in addition to the Agreement.

2. Rights and License in and to District Data

District owns all rights, title, and interest in and to District Data and any and all now known or hereafter existing intellectual property rights associated therewith, and any derivative works thereof or modifications thereto, including without limitation, De-identified Data. The District hereby grants to Contractor a limited, nonexclusive license to use District Data solely for the purpose of performing its obligations specified in the Contract. This Addendum does not give Contractor any rights, title, or interest, including all intellectual property and proprietary rights, implied or otherwise, to District Data or De-identified Data.

3. Data Privacy

3.1 Use of District Data. Contractor shall use District Data only and solely for the purpose of performing the Services and fulfilling its duties under the Contract.

3.2 No Re-Disclosure. Contractor shall not disclose, transfer, release, share, or otherwise provide District Data to any third party except as expressly permitted by this Addendum or the Contract.

3.3 Prohibited Uses of District Data. Contractor shall NOT:

3.3.1 Use, sell, rent, transfer, distribute, alter, Mine, or disclose District Data (including metadata) to any third party without the prior written consent of the District, except as required by law, permitted by the Act, or in connection with an entity merger or acquisition as permitted by C.R.S. §22-16-109(2)(a);

3.3.2 Use District Data for its own commercial benefit outside of the consideration provided by the Contract;

3.3.3 Use District Data for conducting any research without the prior written approval of the District's Research Review Board;

3.3.4 Engage in Targeted Advertising or any advertising, marketing, or surveying of any kind directed toward students, parents, guardians, or District employees and agents;

3.3.5 Use District Data in a manner that is inconsistent with Contractor's privacy policy; and

3.3.6 Use District Data to create a Student Profile other than as authorized or required by the Contract to perform the Services.

3.4 Qualified FERPA Exception. If Contractor will have access to Education Records, Contractor acknowledges that, for the purposes of this Agreement, pursuant to FERPA, it will be designated as a "school official" with "legitimate educational interests" in the District Education Records and PII disclosed pursuant to the Contract, and Contractor agrees to abide by the FERPA limitations and requirements imposed on school officials. Contractor will use the Education Records only for the purpose of fulfilling its duties under the Contract for District's and its End Users' benefit, and shall not share District Data with or disclose it to any third party except as provided for in the Agreement, as required by law, or if authorized in writing by the District. Contractor warrants and represents that during the five-year period preceding the date of this Addendum, it has not been found in violation of FERPA by the U.S. Department of Education's Family Policy Compliance Office.

3.5 Subcontractor Use of District Data. Contractor is responsible for its employees and Subcontractors collection and use of and access to District Data and shall ensure their compliance with the terms of this Addendum. Contractor shall ensure that its employees and Subcontractors who have potential access to District Data have undergone appropriate background screening, to the District's satisfaction, and possess all needed qualifications to comply with the terms of this Addendum. Contractor shall also ensure that its Subcontractors carry insurance coverage against cybersecurity and data breach risks as needed to cover their potential liability when performing under the Contract to at least the same extent as Contractor does and is required to under the Contract, whichever is greater. To the extent necessary to perform its obligations specified in the Contract, Contractor may disclose District Data to Subcontractors pursuant to a written agreement, specifying the purpose of the disclosure and holding Subcontractors accountable in such a manner that the District Data remains protected to the same or greater extent as if the Subcontractor and the Contractor were the same entity. Notwithstanding the above, Subcontractor (a) shall not disclose District Data, in whole or in part, to any other party; (b) shall not use any District Data to advertise or market to students or their parents/guardians; (c) shall access, view, collect, generate and use District Data only to the extent necessary to assist Contractor in performing its obligations specified in the Contract; (d) at the conclusion of its/their work under its/their subcontract(s) Subcontractor shall, as directed by the District through Contractor, Securely Destroy all District Data in its/their possession, custody or control, or return such District Data to the District, at the election of the District; (e) shall indemnify the District in accordance with the terms set forth in Section 10 of this Addendum; (f) and shall utilize appropriate administrative, physical and technical safeguards in accordance with industry standards and best practices to secure District Data from unauthorized disclosure, access and use.

3.6 Use of De-identified Data. Contractor may use De-identified Data for purposes of research, the improvement of Contractor's products and services, and/or the development of new products and services. However, Contractor may only use De-identified Data for purposes of research with the prior written approval of the District's Research Review Board. In no event shall Contractor or Subcontractors re-identify or attempt to re-identify any De-identified Data. Contractor shall not use De-identified Data in combination with other data elements or De-identified Data in the possession of a Subcontractor so as to allow for re-identification.

3.7 Privacy Policy Changes. As required by § 22-16-108(2) of the Act, prior to making a material change to Contractor's privacy policies, Contractor shall send District's Designated Representative written notice, which includes a clear explanation of the proposed changes.

3.8 Misuse/Unauthorized Release. Upon discovering the misuse or unauthorized release of Personally Identifiable Information held in connection with this Addendum by Contractor, a Subcontractor or a subsequent Subcontractor of Contractor, Contractor will notify the District as soon as possible, regardless of whether the misuse or unauthorized release is a result of a material breach of the terms of this Addendum.

4. Data Security

4.1 Security Safeguards. Contractor shall maintain a comprehensive security program that is reasonably designed to protect the security, privacy, confidentiality, and integrity of District Data. Contractor shall store and process District Data in accordance with industry standards and best practices, including implementing appropriate administrative, physical, and technical safeguards that are no less rigorous than those outlined in [CIS Critical Security Controls \(CIS Controls\)](#), as amended, to secure such data from unauthorized access, disclosure, alteration, and use. Contractor shall ensure that all such safeguards, including the manner in which District Data is collected, accessed, used, stored, processed, disposed of and disclosed, comply with all applicable federal and state data protection and privacy laws, regulations and directives, including without limitation the Act, as well as the terms and conditions of this Addendum.

4.2 Security Procedures. Contractor shall implement and maintain reasonable security procedures and practices that are designed to help protect PII from Unauthorized Activity.

4.3 Storage Location. Contractor shall not Store District Data outside the continental United States unless Contractor has given the District Designated Representative advance written notice of where and how the servers are housed, managed, and secured, and that the security standards required herein can be achieved.

4.4 Encryption. Contractor shall ensure that all electronic District Data are at all times and will at all times be encrypted in transmission and at rest in accordance with either (1) NIST Special Publication 800-57, as amended, or (2) such other standard as the District's Chief Privacy Officer or designee may agree to in writing. Contractor shall also encrypt any backup, backup media, removable media, tape, or other copies. In addition, Contractor shall fully encrypt disks and storage for all laptops and mobile devices.

4.5 Risk Assessments. Contractor shall conduct periodic risk assessments and remediate any identified security vulnerabilities in a timely manner.

4.6 Audit Trails. Contractor shall conduct audit trails and shall take such reasonable other measures to protect District Data against deterioration or degradation of data quality and authenticity.

4.7 Verification of Safeguards. Upon District's written request, Contractor shall provide or make available to the District for review, one or more of the following, verifying Contractor's administrative, physical and technical safeguards are in compliance with industry standards and best practices: (1) a third-party network security audit report; (2) certification from

Contractor indicating that an independent vulnerability or risk assessment of the Contractor's data security program has occurred; (3) District Data has been de-identified by Contractor as set forth in the definition of De-identified Data in section 1.7 of this Addendum.

4.8 Background Checks.

4.8.1 If Contractor has access to District Data, but does not provide direct services to students, the Contractor and every person, including any subcontractor or agent of the Contractor, shall be required to have a criminal background check per Contractor's internal employment policies. "Direct services to students" includes, but is not limited to: instruction; physical, mental, and social health supports; transportation; and food services, which are provided to students at least one time per month during the school year.

4.8.2 If Contractor provides direct services to students and has access to student data, the Contractor and every person, including any subcontractor or agent of the Contractor, shall be required to have a criminal background check that meets the requirements of § 22-32-109.7, C.R.S. and other District requirements, including a fingerprint-based conviction investigation. Conducting a Colorado Bureau of Investigation criminal history check or a Name Check investigation for any person providing services under this Contract does not meet District requirements. The costs associated with the background checks are solely the Contractor's responsibility. Thereafter, any personnel, subcontractor, volunteer or agent hired or added during the term of this Contract shall satisfy the requirements set forth in this Section before performing services on Contractor's behalf. The Contractor shall make the background check results available upon request of the District in compliance with the provisions of § 24-72-305.3, C.R.S. The District also reserves the right to conduct its own criminal background check of every person before Services begin.

4.8.3 Notwithstanding the criminal background check requirement as set forth above, Contractor hereby certifies that no employee, subcontractor, volunteer or agent of the Contractor performing the Services has been convicted in Colorado or in any other State of a criminal offense involving: (i) any unlawful sexual behavior against a minor, including but not limited to, abuse, abduction, enticement, human trafficking, pimping, sexual molestation, physical or sexual assault, or rape; or (ii) any crime involving sexual exploitation of minors, including but not limited to, child pornography offenses, or (iii) any crime of violence, including, but not limited to, murder or kidnapping. Contractor shall notify the District immediately upon the discovery or receipt of any information that any person performing services on Contractor's behalf has been detained or arrested by a law enforcement agency of the aforementioned crimes. Contractor understands that allowing any employee, subcontractor, volunteer or agent of the Contractor performing the Services who has been arrested or convicted of the aforementioned crimes to: (i) provide direct services to students, (ii) access student data, or (iii) enter onto District property, constitutes a material breach of this Contract and may result in the immediate termination of this Contract and referral to law enforcement for possible criminal charges, or additional civil sanctions pursuant to federal and state law. Misdemeanor conviction(s) may not necessarily result in the immediate termination of this Contract. Misdemeanor convictions are evaluated on a case-by-case basis, considering the nature and gravity of the offense, time elapsed

since the offense, conviction, or time served, and the nature of the Services. Upon the District's request, Contractor shall provide documentation of every person performing the Services to substantiate the basis for this certification.

4.8.4 The Contractor and every person, including any subcontractor or agent of the Contractor, performing the Services, or who is on District's property, may be scanned through the Visitor Management System. If an individual's identity cannot be verified through an acceptable form of identification (driver's license or state ID), they will not be allowed on District's property.

5. Security Incident and Security Breach

5.1 Security Incident Evaluation. In the event of an Incident, Contractor shall follow prevailing industry practices to fully investigate and resolve the Incident, and take steps to prevent developments that may result in the Incident becoming a Security Breach at Contractor's expense in accordance with applicable privacy laws.

5.2 Response. Immediately upon becoming aware of a Security Breach, or a complaint of a Security Breach, Contractor shall notify the District Designated Representative in writing as set forth herein, fully investigate the Security Breach, cooperate fully with the District's investigation of and response to the Security Breach, and use best efforts to prevent any further Security Breach at Contractor's expense in accordance with applicable privacy laws. Except as otherwise required by law, Contractor shall not provide notice of the Security Breach directly to individuals whose Personally Identifiable Information was involved, to regulatory agencies, or to other entities, without first providing written notice to the District's Designated Representative.

5.3 Security Breach Report. If the District reasonably determines that Contractor has committed a Security Breach, then the District may request Contractor to submit, within seven (7) calendar days from discovery of such breach, a written report, and any supporting documentation, identifying (i) the nature of the Security Breach, (ii) the steps Contractor has executed to investigate the Security Breach, (iii) what District Data or PII was used or disclosed, (iv) who or what was the cause of the Security Breach, (v) what Contractor has done or shall do to remediate any deleterious effect of the Security Breach, and (vi) what corrective action Contractor has taken or shall take to prevent a future Incident or Security Breach. The District reserves the right to require Contractor to amend its remediation plans.

5.4 Effect of Security Breach. Upon the occurrence of a Security Breach, the District may terminate the Contract. The District may require Contractor to suspend all Services, pending the investigation and successful resolution of any Security Breach, and Contractor may be required to reimburse District all amounts paid for any period during which Services were not rendered. Contractor acknowledges that, as a result of a Security Breach, the District may also elect to disqualify Contractor and any of its Subcontractors from future contracts with the District. The District may request Contractor to amend its remediation plans, and Contractor

shall make reasonable good faith efforts to comply but Contractor shall not be obligated to comply.

5.5 Liability for Security Breach. In addition to any other remedies available to the District under law, contract, or equity, Contractor shall reimburse the District for reasonable and documented costs directly caused by a Security Breach that is the result of Contractor's failure to comply with its obligations under this Agreement, subject to a maximum liability of \$250,000 per Security Breach and \$500,000 in the aggregate during the term of this Agreement. Contractor's obligation to reimburse the District shall be contingent upon the District providing prompt written notice of costs incurred. Contractor will be given an opportunity to participate in the investigation and remediation of the Security Breach, and provide documentation to substantiate the costs incurred. This limitation of liability shall not apply to costs caused by Contractor's gross negligence, willful misconduct, or intentional acts.

6. Response to Legal Orders, Demands or Requests for Data

6.1 Received by Contractor. Except as otherwise expressly prohibited by law, Contractor shall immediately notify the District of any subpoenas, warrants, or other legal orders, demands or requests received by Contractor seeking District Data; consult with the District regarding its response; cooperate with the District's reasonable requests in connection with efforts by the District to intervene and quash or modify the legal order, demand or request; and, upon the District's request, provide the District with a copy of its response.

6.2 Received by District. If the District receives a subpoena, warrant, or other legal order, demand or request seeking District Data maintained by Contractor, including but not limited to, a request pursuant to the CORA, the District will promptly notify Contractor and, within two (2) business days, excluding national holidays, Contractor shall supply the District with copies of the District Data for the District to respond.

6.3 Parent Request. If a parent, legal guardian or student contacts the District with a request to review or correct District Data or PII, pursuant to FERPA or the Act, the District will promptly notify Contractor's Designated Representative and Contractor shall use reasonable and good faith efforts to assist the District in fulfilling such requests, as directed by the District, within ten calendar (10) days after receipt of District's notice. Conversely, if a parent, legal guardian or student contacts the Contractor with a request to review or correct District Data or PII, within ten calendar (10) days after receipt of such notice, Contractor shall promptly notify the District and shall use reasonable and good faith efforts to assist the District in fulfilling such requests, as directed by the District.

6.4 Access to District Data. District shall have the right to access and retrieve any or all District Data stored by or in possession of Contractor upon written notice to Contractor's Designated Representative. Contractor shall make the District Data available to the District within seven (7) calendar days from the date of request.

7. Compliance with Laws

7.1. School Service Contract Providers. If Contractor is a School Service Contract Provider, Contractor must complete Schedule 5. Contractor shall update Schedule 5 as necessary to maintain accuracy. District reserves the right to terminate the Contract, or this Addendum, or both, as specified in Section 8, should the District receive information after the date of this Addendum that significantly modifies Contractor's representations made in this Section 7.1.

7.2. Children's Online Privacy and Protection Act. If Contractor collects personal information (as defined in COPPA) from children under thirteen (13) years of age in performing the Services, Contractor warrants, represents, and covenants that such collection is and shall be for the use and benefit of the District and for no other commercial purpose. Contractor has provided the District with written notice of its collection, use, and disclosure practices.

7.3. Compliance with Laws. Contractor shall comply with all applicable laws, ordinances, rules, regulations, and orders of all governmental agencies or authorities having jurisdiction over the Services, including, most relevantly and without limitation, as applicable: COPPA; FERPA; the Act; the Colorado Privacy Act, 6-1-1301 *et seq.*; the Health Insurance Portability and Accountability Act, 45 C.F.R. Part 160.103; the Health Information Technology for Economic and Clinical Health Act; Gramm-Leach-Bliley Financial Modernization Act of 1999, 15 U.S.C. 6809; Payment Card Industry Data Security Standards; Protection of Pupil Rights Amendment, 20 U.S.C. 1232h, 34 C.F.R. Part 98; Americans with Disabilities Act; and Federal Export Administration Regulations.

7.4. Accessibility Standards. Contractor shall comply with and all Services provided under the Contract shall be in compliance with all applicable provisions of §§24-85-101, *et seq.*, C.R.S., and the Accessibility Standards for Individuals with a Disability, as established by the State of Colorado Governor's Office of Information Technology (OIT) pursuant to Section §24-85-103 (2.5), C.R.S. Contractor shall also comply with all State of Colorado technology standards related to technology accessibility and with Level AA of the most current version of the Web Content Accessibility Guidelines (WCAG), incorporated in the State of Colorado technology standards. Contractor shall indemnify, save, and hold harmless the District against any and all Claims that result from, arise in connection with, or are related to Contractor's failure to comply with §§24-85-101, *et seq.*, C.R.S., or the Accessibility Standards for Individuals with a Disability as established by OIT pursuant to Section §24-85-103 (2.5), C.R.S.

8. Termination of the Contract

8.1 The District may immediately terminate the Contract in accordance with District policies if, at any time, the District determines in its sole discretion, that Contractor has breached any of the requirements of this Addendum. Should Contractor not comply with the requirements of this Addendum and that non-compliance results in the misuse or unauthorized release of PII

by the Contractor, the District may terminate the Contract immediately as provided under this Addendum and in accordance with C.R.S. Section 22-16-107 (2)(a).

8.2. The District may terminate the Contract if the District receives information after execution of this Addendum, that any of Contractor's representations or warranties have substantially changed after execution of this Addendum, including but not limited to the terms of Contractor's privacy policy.

9. Data Transfer Upon Termination or Expiration

9.1 Destruction or Return of District Data. With the exception of De-identified Data that District has specifically agreed in writing to allow Contractor to use after termination or expiration of this Addendum pursuant to Schedule 3, or District Data for which Contractor has specifically obtained consent from the parent, legal guardian or student to keep, no later than (30) calendar days after termination or expiration of this Addendum, Contractor shall certify in writing that all District Data and PII that Contractor collected, generated or inferred pursuant to the Contract ("Contract Data"), is securely returned or Securely Destroyed, pursuant to Schedule 4.

9.2 Transfer and Destruction of District Data. If the District elects to have all District Data or Contract Data that is in Contractor's possession or in the possession of Contractor's Subcontractors transferred to a third party designated by the District, such transfer shall occur within a reasonable period of time but no later than thirty (30) calendar days after expiration or termination of this Agreement, and without significant interruption in service or access to such District Data. Contractor shall work closely with such third party transferee to ensure that such transfer/migration uses facilities and methods compatible with the relevant systems of the District or its transferee, and to the extent technologically feasible, that the District will have reasonable access to District Data during the transition. District will pay all costs associated with such transfer, unless such transfer is as the result of termination of this Agreement following Contractor's breach of the terms of this Agreement. Upon successful transfer of District Data, as confirmed in writing by the District's Designated Representative, Contractor shall Securely Destroy all District Data in accordance with Section 9.1.

9.3 Response to Specific Data Destruction or Return Requests. After receiving a written request from the District, Contractor shall Securely Destroy or return any specific District Data or Contract Data that is in its possession or in the possession of its Subcontractors within five (5) business days, excluding national holidays, after receiving a written request from the District.

10. Indemnification

10.1 If Contractor is a "public entity" within the meaning of the Colorado Governmental Immunity Act, § 24-10-101 et seq., C.R.S., then it shall be responsible for the negligent acts and omissions of its officers, agents, employees and representatives with respect to

its obligations under this Agreement. Any provision of this Agreement, whether or not incorporated herein by reference, shall be controlled, limited and otherwise modified so as to limit any liability of the Contractor under the Colorado Governmental Immunity Act, § 24-10-101 et seq., C.R.S. It is specifically understood and agreed that nothing contained in this paragraph or elsewhere in this Agreement shall be construed as an express or implied waiver of its governmental immunity or as an express or implied acceptance of liabilities arising as a result of actions which lie in tort or could lie in tort in excess of the liabilities allowable under the Act, as a pledge of the full faith and credit of the Partner, or as the assumption by the Partner of a debt, contract or liability of the District or its affiliates in violation of Article XI, Section 1 of the Constitution of the State of Colorado.

10.2 If Contractor is not a “public entity” within the meaning of the Colorado Governmental Immunity Act, § 24-10-101 et seq., C.R.S., then Contractor shall indemnify, defend and hold District and its elected officials, employees, representatives, and agents harmless, without limitation, from and against any and all losses, damages, liabilities, deficiencies, actions, judgments, interest, awards, penalties, fines, costs or expenses, including attorneys’ fees, the costs of enforcing any right to indemnification hereunder, and the cost of pursuing any insurance providers, arising out of or resulting from Contractor’s, or Contractor’s subcontractors, performance of services under this Addendum, any third-party claim against any Indemnified party to the extent arising out of or resulting from Contractor’s, or Contractor’s subcontractors, failure to comply with any of its obligations under Sections 3, 4, 5, and 9 of this Addendum, and any breach of Contractor’s, or Contractor’s subcontractors, obligations under this Addendum. These indemnification duties shall survive termination or expiration of this Agreement.

11. Insurance

11.1 Insurance Coverage. As required by [Schedule 6](#).

12. EULAs, Terms of Use, and other License Agreements

12.1 The Contractor grants such licenses and user permissions and provides the Services under those conditions as set forth in [Schedule 7](#).

12.2 Click-Through and Exclusions. If Schedule 7 is blank or not attached, the Contractor grants such licenses and user permissions as the District may accept by Click-Through, whether with the Contractor or provided through a Subcontractor. Notwithstanding any such Click-Through terms and conditions, and notwithstanding the provisions in the Contract or Vendor Agreement, the District DOES NOT agree to any of the following:

12.2.1 Jurisdiction, venue and governing law other than Colorado.

12.2.2 Indemnification or hold harmless by the District of any person.

12.2.3 Binding arbitration or any other binding extra-judicial dispute resolution process.

12.2.4 Limitation of Contractor's liability for (i) direct damages; (ii) bodily injury, death, or damage to property of the District that is caused by the negligence or willful misconduct of the Contractor or of the Contractor's employees or agents; or (iii) amounts that are less than the insurance coverage the Contractor provides.

12.2.5 Ownership or use of District Data other than as described in this Addendum.

12.2.6 Confidentiality provisions in conflict with the District's obligations under CORA and other applicable open records laws.

12.2.7 Fees, penalties, and payment obligations other than as agreed to in the Agreement.

12.2.8 Automatic renewal of digital services licenses, end user license agreements, or other contractual rights and obligations.

12.2.9 Waiver of jury trial or other legal right of the District.

12.3 End Users. In the event that the Contractor enters into terms of use agreements or other agreements or understandings, whether electronic, click-through, verbal or in writing, with End Users or with the District ("EULAs"), the parties agree that the terms of this Addendum shall supersede the EULAs.

12.4 Subcontractor Click-Through. If the Contractor is providing software or on-line services through Subcontractors, and Click-Through will be required for the District to avail itself of the Services under this Agreement, then the Contractor shall cause the Subcontractor providing such software or on-line access to consent to and honor the terms of this Addendum with respect to the District's use of the Services provided through the Subcontractor.

13. Miscellaneous

13.1 Public Inspection of Agreement. Contractor acknowledges and agrees that this Agreement and all documents Contractor provides District as required herein, are public records for purposes of CORA and shall at all times be subject to public inspection. The parties understand that in the event of a request for disclosure of such information, the District will notify Contractor to give Contractor the opportunity to redact its proprietary or confidential material. In the event of the filing of a lawsuit to compel disclosure, the District will tender Contractor's material to the court for judicial determination of the issue of disclosure and Contractor agrees to intervene in such lawsuit to protect and assert its claims of privilege against disclosure or waive the same.

13.2 Survival. The Contractor's obligations under this Addendum, shall survive termination of this Agreement for any reason until all District Data has been returned or Securely Destroyed.

13.3 Choice of Law. Any claim, controversy or dispute arising under or related to this Addendum shall be construed pursuant to the substantive, not conflicts, laws of the State of

Colorado. Each of the parties submits to the exclusive jurisdiction of any state court sitting in or federal court with jurisdiction over Denver County, Colorado, in any action or proceeding arising out of or relating to this Agreement and agrees that all claims in respect of the action or proceeding may be heard and determined in any such court. Each party also agrees not to bring any action or proceeding arising out of or relating to this Addendum in any other court. Each of the parties waives any defense of inconvenient forum to the maintenance of any action or proceeding so brought and waives any bond, surety or other security that might be required of any other party with respect to any such action or proceeding.

13.4 Immunities. The District retains all of its rights, privileges and immunities under the Colorado Governmental Immunity Act, C.R.S. § 24-10-101 *et seq.*

13.5 No Assignment. Contractor shall not assign or subcontract any of its rights or obligations hereunder without the express written consent of the District. Any assignment in violation of this section shall be void.

13.6 No Third Party Beneficiaries. Nothing in this Agreement shall be construed to give any rights or benefits to anyone other than District.

13.7 Schedules.

Schedule 1 – Designated Representatives

Schedule 2 – Subcontractors

Schedule 3 – Written Consent to Maintain De-identified Data

Schedule 4 – Certification of Destruction\Return of District Data

Schedule 5 – Data Elements

Schedule 6 – Insurance

Schedule 7 – EULAs and Terms of Use

13.8 Counterparts. This Addendum may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.

13.9 Electronic Signatures and Electronic Records. Each party consents to the use of electronic signatures by the other party. This Addendum, and any other documents requiring a signature under this Addendum, may be signed electronically by each party in the manner specified by the District. The parties agree not to deny the legal effect or enforceability of this Addendum solely because it is in electronic form or because an electronic record was used in its formation. The parties agree not to object to the admissibility of the Addendum in the form of an electronic record, or a paper copy of an electronic document, or a paper copy of a document bearing an electronic signature, on the ground that it is an electronic record or electronic signature or that it is not in its original form or is not an original.

The parties are signing this Addendum on the date stated in the introductory clause.

“CONTRACTOR”

By: 

Signature

Michael Ma, CEO

Printed name and title

“SCHOOL DISTRICT NO. 1”

By: 
Richard Charles (Jun 18, 2024 12:18 MDT)

Signature

Richard Charles

Chief Information Officer

Printed name and title

APPROVED AS TO FORM:

By: 

Office of the General Counsel

OPTION 1

SCHEDULE 1
Designated Representatives

NOTICE REQUIRED	DISTRICT REPRESENTATIVE	CONTRACTOR REPRESENTATIVE
Security Breach:	Robert Losinski Manager, Info Security By U.S. Mail: 780 Grant St Denver, CO 80203 By E-mail: Jim_Lucchesi@dpsk12.org and robert_losinski@dpsk12.org	[TITLE] By U.S. Mail: _____ _____ By E-mail: _____
FERPA Records Requests:	Jennifer Collins Chief Privacy Officer, Deputy General Counsel By U.S. Mail: 1860 Lincoln St Denver, CO 80203 By E-mail: legal_contracts@dpsk12.org Records Requests: https://denverco.scriborder.com/	[TITLE] By U.S. Mail: _____ _____ By E-mail: _____
CORA Requests:	Stacy Wheeler CORA Officer By U.S. Mail: 1860 Lincoln St Denver, CO 80203 By E-mail: cora@dpsk12.org	[TITLE] By U.S. Mail: _____ _____ By E-mail: _____
Updates to Privacy Policy / Transparency Requirements:	Jennifer Collins Chief Privacy Officer, Deputy General Counsel By U.S. Mail: 1860 Lincoln St Denver, CO 80203 By E-mail: legal_contracts@dpsk12.org	[TITLE] By U.S. Mail: _____ _____ By E-mail: _____
Updates to Subcontractor Schedule:	Jennifer Collins Chief Privacy Officer, Deputy General Counsel By U.S. Mail: 1860 Lincoln St Denver, CO 80203 By E-mail: legal_contracts@dpsk12.org	[TITLE] By U.S. Mail: _____ _____ By E-mail: _____
Data Retrieval:	Robert Losinski Manager, Info Security By U.S. Mail: 780 Grant St Denver, CO 80203 By E-mail: Jim_Lucchesi@dpsk12.org and robert_losinski@dpsk12.org	[TITLE] By U.S. Mail: _____ _____ By E-mail: _____

Destruction of Data:	Robert Losinski Manager, Info Security By U.S. Mail: 780 Grant St Denver, CO 80203 By E-mail: Jim_Lucchesi@dpsk12.org and robert_losinski@dpsk12.org	[TITLE] By U.S. Mail: _____ By E-mail: _____
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OPTION 2

SCHEDULE 1
Designated Representatives

DISTRICT REPRESENTATIVE	CONTRACTOR REPRESENTATIVE
Name: Jennifer Collins	Name: Michael Ma
Title: Chief Privacy Officer, Deputy General Counsel	Title: CEO
Address: 1860 Lincoln St Denver, CO 80203	Address: 1801 Robert Fulton Dr STE 500 Reston, VA 20191
Phone: 720-423-2211	Phone: (202) 935-0816
E-mail: legal_contracts@dpsk12.org	E-mail: michael@goengage.app

SCHEDULE 2
Subcontractors

Contractor shall update this information as necessary to maintain accuracy and shall send revised attachments, exhibits or schedules to the District's Authorized Representative.

What third party vendors does Contractor do business with that may have access to student personally identifiable data, and what is the purpose of these third party vendors (please fill complete the table below with this information)?

Name of Subcontractor	Primary Contact Person	Subcontractor's Address	Subcontractor's Phone/email	Purpose of re-disclosure to Subcontractor
Amazon Web Services, Inc. (AWS)	Amazon Web Services, Inc.	410 Terry Avenue North, Seattle, WA 98109-5210, U.S.A.	206 266 7010	Cloud hosting for data storage of encrypted uploaded documents.

SCHEDULE 3
Written Consent to Maintain De-identified Data

The District hereby gives its consent for Contractor to retain and use for the stated purpose and period, De-identified Data elements as set forth below:

Description of De-identified Data Elements	Purpose for Retention and Use	Period of Use

I/We, _____, as [title] _____ and the authorized representative(s) of the Contractor do hereby certify that no attempt will be made to re-identify De-identified Data.

Contractor Name: _____

Contractor Representative Name: _____

Title: _____

Signature: _____ Date: _____

SCHEDULE 5
Data Elements

(Mandatory to be completed if Contractor is a School Service Contract Provider under CRS 22-16-101 et seq.)

1. Contractor collects, generates or uses pursuant to the Agreement the following data elements of District Data or PII:

Contractor does not directly collect or generate District Data or PII, but does store and manage such data elements. The specific data elements stored include family demographic information, child developmental data, child health data, child and family enrollment data, and child attendance records.

2. Contractor collects and uses the District Data for the following educational purposes:

Contractor does not collect or use any district data for educational purposes.

3. Contractor’s policies regarding retention and disposal of District Data are as follows:

Contractor retains up to one month of database backups of district data for data restoration purposes. Contractor’s Media Protection policy states “All system media, both digital and non-digital, will be sanitized prior to disposal, release out of organizational control, or release for reuse. Sanitization mechanisms are used on the media that have the strength and integrity commensurate with the classification or sensitivity of the information on the media and all sanitization equipment and procedures are tested at least annually to verify that the intended sanitation is being achieved.”

4. Contractor uses, shares or discloses the District Data in the following manner:

Contractor does not use, share, or disclose district data. District data is stored in the system developed by Contractor, and can be accessed and updated by users with authorization. District is responsible for maintaining correct user group access rights within the system.

5. Has Contractor's agreement has ever been terminated by another school district for failure to comply with the same or substantially similar security obligations as those set forth in this Agreement?

Yes No.

If yes, describe:

SCHEDULE 6

Insurance

Contractor agrees to secure, at or before the time of execution of this Agreement, this [insurance](#) covering all operations, goods or services provided pursuant to this Agreement.

SCHEDULE 7
EULAs and Terms of Use
Cleverex GoEngage Acceptable Use Policy

Patent notice

Cleverex GoEngage system is protected by U.S. Patent no. 9,501,464 in the U.S. and elsewhere. This notice is provided to satisfy the virtual patent marking provisions of various jurisdictions including the the virtual patent marking provisions of the America Invents Act.

Privacy and security notice to all users

Cleverex GoEngage system is consistent with applicable laws, executive orders, directives, policies, regulations, standards, and guidance. Please note that i.) users are accessing a U.S. Government information system, ii.) information system usage may be monitored, recorded, and subject to audit, iii.) unauthorized use of the information system is prohibited and subject to criminal and civil penalties, and iv.) use of the information system indicates consent to monitoring and recording.

Acceptable Use Policy

All use of the Cleverex GoEngage system must be in support of your agency's objectives consistent with the mission and objectives of your agency.

Cleverex GoEngage accounts are to be used only by the authorized owner of the account for the authorized usage of the authorized database.

All information accessible via Cleverex GoEngage should be assumed to be private property of your agency.

Unacceptable Use

Cleverex GoEngage is a proprietary product of Cleverex Systems, Inc. including the name, functionalities, user interfaces, report format, business processes, design and architecture. Demonstrating or showing the Cleverex GoEngage software to a third party entity that is not part of your agency is strictly prohibited.

Giving out personal information about client families, staff and volunteers entered in Cleverex GoEngage, including email address, home address and phone number, is strictly prohibited.

Users shall not intentionally seek information on, obtain copies of, or modify files, other data, or passwords belonging to other users, or misrepresent other users in the Cleverex GoEngage system.

Cleverex GoEngage may not be used for downloading data for transfer to a user's home computer, personal computer, or other media without your agency's official permission.

Use of Cleverex GoEngage for any unlawful purpose is prohibited.

Use of profanity, obscenity, racist terms, or other language that may be offensive to another user is prohibited.

Users must report any incidents of possible misuse or violation of this Acceptable Use Policy to agency's Cleverex GoEngage administrator who will then report to Cleverex GoEngage help desk.

Users must not attempt to access any data, documents, and functionalities contained on Cleverex GoEngage for which they do not have authorization.

Users must not share their account(s), passwords, Security Tokens, or similar information used for identification and authorization purposes.

Information contained in Cleverex GoEngage must not be used for personal benefit, political activity, unsolicited advertising, unauthorized fund raising, or for the solicitation of performance of any activity that is prohibited by any local, state or federal law.